

Welcome to self-service library!

Library for your use from morning to evening!

1. What is a self-service library?

A self-service library refers to library premises with a system that allows customers to use the library by themselves. You can access the library premises also outside service hours, provided that you have a Helmet library card and valid PIN code.

2. Logging in and leaving the library premises

During self-service hours, you can access the library with a valid Helmet library card and PIN code, which you can acquire from any Helmet library. You must, however, verify your identity.

The library card is personal. Customers must login by using their own library card, with the exception of children with an adult.

When you enter the library during self-service hours, you must ensure that no other person enters the premises or the library when you open the door.

The beginning and end of self-service hours as well as the library employees' presence will be announced on the library premises over loudspeakers. You must leave the library premises at the end of self-service hours and when the library closes.

3. What can I do at the library during self-service hours

During self-service hours, you can pick up items you have reserved, borrow and return items using the checkout/check-in machine. You can study, work and use customer terminals. Furthermore, you have all the magazines and other material at your disposal. The library premises are covered by WLAN.

There are some library services that you cannot use during self-service hours, because they require the presence of library personnel. Examples of these services consist of, among other things, paying fees and acquiring a new library card. You can now also pay library fees online. It is easier for us to make a new library card for you if you fill the form online.

If there are problems with borrowing or returning items, you must clarify the issues with the personnel. You are responsible for the material registered on your library card.

4. Responsibilities and liabilities

Each user is obliged to promote general tidiness, coziness and safety at the library.

If you breach the library rules and the Public Order Act, you may be banned from using the self-service library. When required, any breaches will be reported to the police.

The self-service library premises are equipped with camera surveillance.